



1.- ORM RESIDENCIA USER RULES COVID-19 (27/07/2020)

- In order to protect the health of users and employees in the Residencia, the necessary collective protection measures have been taken to ensure compliance with the established rules. Appropriate protections have been installed in the points of interaction of people inside the building: protective screen at the Reception desk, at the Administration office and catering service.
- All service personnel outside these protected areas must use the appropriate protective masks, and must keep a distance of 1,5 meters from the other staff and users.
- Users accessing the Residencia must comply the same recommendations regarding the use of masks and respect the 1,5 meters distance. Use of the mask along the entire area. Some cleaning points with hydroalcoholic gel have been set up in the Residencia: One at the Reception area, one at the entrance of the dining room and another one at first aid room.
- The common areas in Annex VI can be used with the limited capacity indicated on the signals.
- The kitchen-dining room service may be operative, as long as the food is distributed in packages with specific technical health guarantees (packaging, plasticizing, etc.) These food may be taken in the dining room, keeping a safety distance of 1,5 metres. The dining room has a limited capacity of 14 people. Due to capacity limitations, please respect the shifts assigned by reception and avoid spending more time than necessary in the common areas.
- The use of rooms will be strictly controlled in terms of their cleanliness, and they will not be allowed to be used until 48 hours after their last use. In order to carry out the cleaning of the rooms during the stays of more than 5 nights, the guests will have to change their room.
- The rooms will be for individual use. Double use is not allowed.

As for the rest of the common areas , continuous cleaning measures have been taken during the hours when the building is most crowded.



2.- INSTRUCTIONS FOR THE AUTHORIZATION OF ACCESS OF VISITING PERSONNEL TO THE ORM OBSERVATORY (27/07/2020).

In the application of regulations and legal norms adapted to the international health alert by Covid-19, Spain and the different nations legislate on issues related to the mobility of citizens within their territories and between different countries. The User Institutions (IUs) of the Roque de los Muchachos Observatory (ORM) and INSTITUTO DE ASTROFÍSICA DE CANARIAS have developed their Protocols, in accordance with the guidelines established by the Government of Spain.

Based on the above, the scientific and / or technical staff, who need to access the ORM, must comply the following requirements, before accessing the ORM:

1. The institution of origin must have a contingency plan in force, in accordance with the applicable national regulations, for the prevention and protection of its personnel against COVID-19.
2. The visitor must comply with all the instructions and recommendations that are applicable for the development of their activity in the ORM, elaborated by the telescopic installations where he/she will operate, as well as the standards applied in the Residencia.
3. When the visitor stays at the ORM Residencia, they will receive in the booking procedure, a declaration which must be signed and returned. Once this has been done, the booking accommodation will be confirmed. This does not apply to the staff of the telescopes located at the ORM and to visitors coming from the IAC.
4. For those personnel who are going to perform services in the ORM and need confirmation of the accommodation in the Residencia, the company must provide the signed model "Certificate of companies SARS-CoV-2 prevention measures", previously requested by IAC.

In Garafía on July 24, 2020

The ORM Administrator
Juan Carlos Pérez Arencibia